

CANNON BUILDING
861 SILVER LAKE BLVD., SUITE 203
DOVER, DELAWARE 19904-2467

STATE OF DELAWARE
BOARD OF PHARMACY

6/30/15 cm
TELEPHONE: (302) 744-4500
FAX: (302) 739-2711
WEBSITE: DPR.DELAWARE.GOV
EMAIL: customerservice.dpr@state.de.us



PUBLIC MEETING NOTICE: BOARD OF PHARMACY – Patient Safety Committee Meeting

DATE AND TIME: Wednesday, June 17, 2015 9:30 am

PLACE: Conference Room A, 2nd Floor Cannon Building
861 Silver Lake Blvd., Dover, DE 19904

APPROVED:

MEMBERS PRESENT

Michelle McCreary – Chair
David Dryden, Executive Secretary
Kim Robbins, R.Ph.
Hooshang Shanehsaz, R.Ph.
Susan Esposito, R.Ph.
Joli Martini, R.Ph.
Tejal Patel, PharmD
Jay Patel

MEMBERS ABSENT

Kenneth Sellers

DIVISION STAFF/DEPUTY ATTORNEY GENERAL PRESENT

Eileen Kelly, Deputy Attorney General
Christine Mast, Administrative Specialist III

CALL TO ORDER

Ms. McCreary called the meeting to order at 8:34 am.

MEETING MINUTES REVIEW

A motion to approve the minutes for May 20, 2015 was made by Ms. Esposito, seconded by Ms. Martini. The motion unanimously carried.

NEW BUSINESS

Patient Discharge and Continuum of Care – Ms. Robbin expressed that outpatient discharge information should be sent directly to the pharmacy of record. Ms. Robbins stated this communication would improve patient safety after discharge. The committee agreed that this would be beneficial however, there is no current standard reporting mechanisms in place to accomplish this across the state. The current process in place although not effective is the patient physically takes the discharge information to their primary care physician during their next visit. Mr. Dryden stated that current future plans will alleviate most of these concerns with additional use of the Prescription Monitoring Program. PMP discussions have included adding non controlled substances be added to the program. This would provide practitioners with a database to assist in knowing all prescribed medications in order to properly treat the patient and prevent contraindications of drugs. The committee also agreed that discussions with practitioners should take place to provide the necessary feedback on improvement from their

prospective. The committee determined that some of the members should attend the Board of Medical Licensure and Discipline meeting to discuss.

Pharmacist to Technician Ratio- the committee stressed that this discussion should be regarding minimum fully trained technician coverage. The current technician is typically not fully trained and not always immediately available to the pharmacist. The pharmacist does not have control over the scheduling of staff at the pharmacy or the store. This is typically the responsibility of the store manager. This discussion raised questions concerning who is currently responsible by statute and who actually has control of staffing at the store. The PIC in most situations has no authority to schedule Technicians or keep them on the schedule. Therefore the current statute making the PIC responsible is inadequate based on the fact that the PIC cannot control scheduling of the location. The result of this discuss resulted in changing regulation to make the Facility Permit holder responsible. This would create a means for the PIC to report non-compliance of fully trained technicians immediately available to the pharmacist when required.

The committee voted to change regulation 3.8 to state: The pharmacy permit holder shall ensure that, at all times that the pharmacy department is open for business; there shall be at least one fully trained technician immediately available in the facility to assist in the pharmacy at the pharmacist's request. A schedule of technician support shall be readily available to the pharmacists at all times. Once this regulation becomes effective the Pharmacist Compliance Office can focus on this requirement.

Disciplinary Actions for Violation of Non-Available Technician assistance for the Pharmacist- Ms. Kelly stated that this would require a statute change. The committee will continue discussions on this topic.

PUBLIC COMMENT

None

NEXT SCHEDULED MEETING

The next meeting is scheduled for August 19, 2015 after the Board of Pharmacy meeting on this date, Conference Room A 2nd floor.

ADJOURNMENT

There being no other business before the committee. A motion to adjourn was made by Ms. Esposito, seconded by Ms. Martini. The motion unanimously carried at 9:17 am.

Respectfully submitted,



Christine Mast
Administrative Specialist III
Board of Pharmacy